

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 18<sup>th</sup> day of December 2018**

**C.G.No:216 /2018-19 /kadapa Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

***Between***

K. Ramana Reddy,  
S/o. Gangi Reddy,  
Y. Koduru,  
Yerraguntla (M),  
Kadapa Dt.

Complainant

***AND***

1. AE/O/Yerraguntla,  
2. ADE/O/Yerraguntla  
3. DE/O/proddatur

Respondents

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**ORDER**

1. Complainant filed a petition before the Forum regarding Rectification of burnt underground cable and restoration supply to his AGL Service No.178.
2. Respondent No: 1 had submitted his written submission to the Forum, wherein he submitted that an estimate was prepared for Replacement of damaged Under Ground Cable and the work was completed on 25.08.2018. Respondent No: 1 had also enclosed a xerox copy of the complainant statement addressed to Respondent No:1 wherein he stated that his grievance was resolved and expressed his satisfaction.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 16.11.2018 at 5:30 PM.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

**DESPATCHED**

**DATE**

21/12

C.G.No:216/2018-19/Kadapa Circle

