# BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

## On this the 18th day of December 2018

## C.G.No:216/2018-19/kadapa Circle

#### Present

Sri. A. Jagadeesh Chandra Rao Sri. A. Sreenivasulu Reddy Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson Member (Finance) Member (Technical) Independent Member

### Between

K. Ramana Reddy, S/o. Gangi Reddy, Y. Koduru, Yerraguntla (M), Kadapa Dt.

AND

1. AE/O/Yerraguntla,

2. ADE/O/Yerraguntla

3. DE/O/proddatur

Respondents

Complainant

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# ORDER

- 1. Complainant filed a petition before the Forum regarding Rectification of burnt underground cable and restoration supply to his AGL Service No.178.
- 2. Respondent No: 1 had submitted his written submission to the Forum, wherein he submitted that an estimate was prepared for Replacement of damaged Under Ground Cable and the work was completed on 25.08.2018. Respondent No: 1 had also enclosed a xerox copy of the complainant statement addressed to Respondent No:1 wherein he stated that his grievance was resolved and expressed his satisfaction.
- Complainant expressed his satisfaction when he was contacted over phone by the Forum on 16.11.2018 at 5:30 PM.
- 4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

DESPATCHED

C.G.No:216/2018-19/Kadapa Circle

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 18<sup>th</sup> December 2018.

Sd/-

Sd/-

Sd/-

Sd/-

Member (Finance)

Member (Technical)

**Independent Member** 

Chairperson

Forwarded By Orders

= Bome

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.